



Discontinuation of the RWS Invites Membership Programme: Frequently Asked Questions

1. When is the last enrollment for new membership sign up?

We sincerely thank our fans for their interests in RWS Invites Programme. New registration will close from **14 October 2021**.

2. Are existing Invites\$ exchangeable or transferable, and will they be forfeited?

We would like to sincerely thank our Invites members for their loyal support all these years. Invites\$ are not exchangeable or transferable. RWS Invites Members will be able to earn Invites\$ until **31 December 2021** and utilise Invites\$ until **30 June 2022**. All unutilised Invites\$ will automatically expire and become no longer redeemable after **30 June 2022**. Participating Outlets can be found [here](#). Please visit [RWS Invites - Terms & Conditions](#) for more information.

3. For RWS Invites Gold Members, will they continue to enjoy complimentary parking privileges?

Please be assured that RWS Invites Gold Members' complimentary parking privileges will be valid until **30 June 2022**.

4. When will the online portal for Invites members cease?

Invites members may log into RWS Invites' Online Portal till **31 December 2021**. Subsequently, monthly statements will be sent over via email or SMS till **30 June 2022**, when unutilised Invites\$ will automatically expire and become no longer redeemable.

5. Will all RWS Invites membership data be retained after the cessation of RWS Invites Programme?

RWS membership data may be retained until there is no longer a regulatory and business purpose.

6. Will I continue to receive email communications from RWS after the cessation of RWS Invites Programme?

Members will stop receiving email updates from us after **30 June 2022** unless they choose to opt in by clicking on the <Keep Me Updated> in the email sent on **14 October 2021** by **31 January 2022**. Alternatively, members may opt in via this link [here](#).

7. For those who have signed up for RWS Invites Programme online but have yet to collect their cards, will they be refunded with the cessation of RWS Invites Programme?

We sincerely thank our fans for their interests in RWS Invites Programme. They may proceed to collect their cards at the RWS Invites concierge location at B1 Forum and receive their welcome vouchers before **31 December 2021**. RWS Invites Members can be assured that they will be able to earn Invites\$ until **31 December 2021** and utilise Invites\$ until **30 June 2022**. Participating Outlets can be found [here](#). Please visit [RWS Invites - Terms & Conditions](#) for more information.

8. Which email can I contact for enquiries regarding the cessation of RWS Invites Programme?

You may contact us at rwsinvites@rwsentosa.com.